

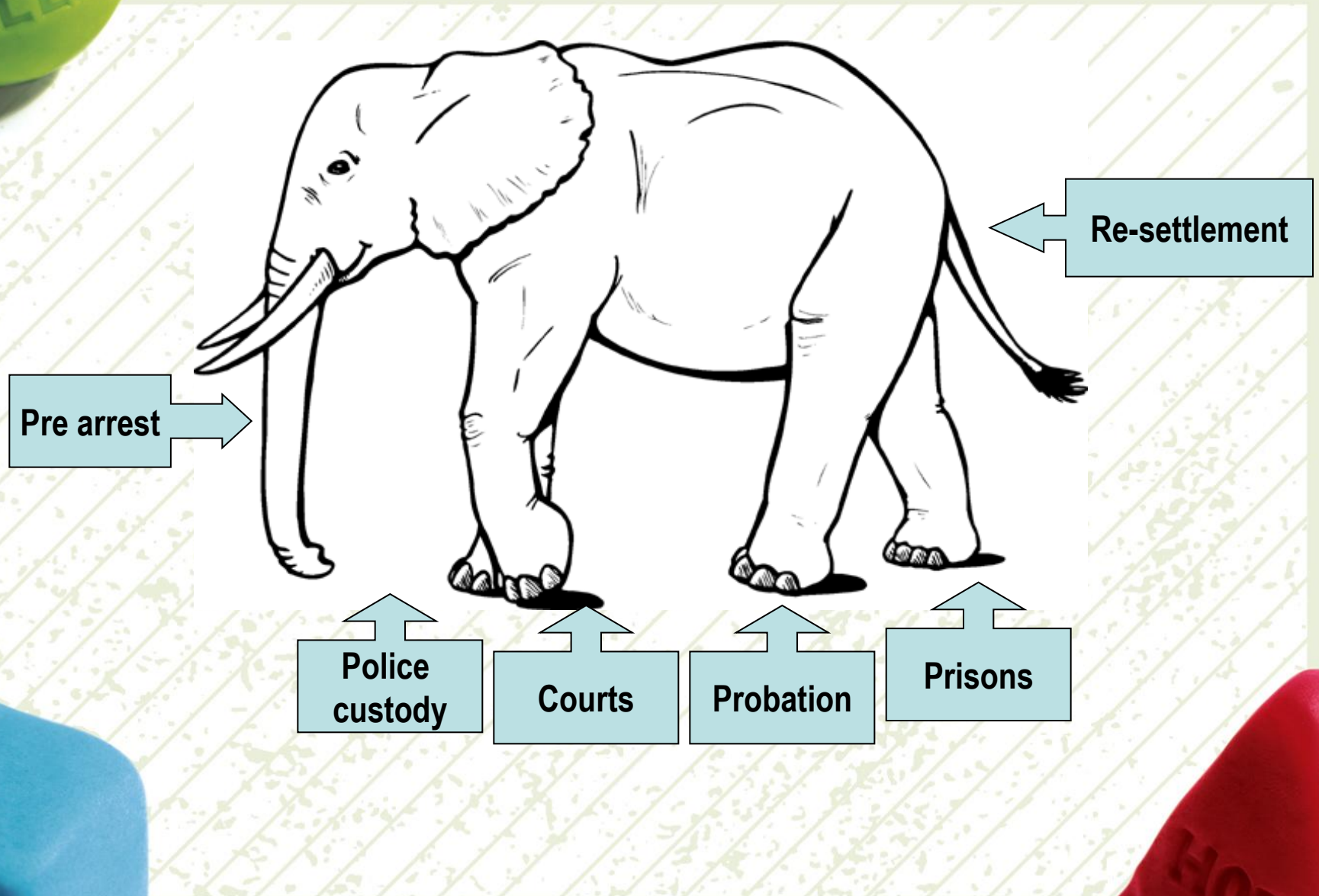
# **New experiences of diversion and liaison in the North East**

**Criminal Justice Liaison Services  
developments within**

**Tees Esk and Wear Valley NHS  
Foundation Trust**



**“Eat the  
elephant one  
leg at a time”**



# Criminal Justice Liaison Service

'Providing a triple 'A' Service, Advice, Assessment & Access

## The Team



If you have any concerns regarding mental health or learning disabilities, then the service is here to offer:

### Advice

- Advice and support to Criminal Justice Services
- To check whether people are known to services
- To offer advice on signposting to other services

### Assessment

- To carry out face-to-face screening assessments in custody
- To carry out risk assessments in relation to mental health

### Access

- To facilitate access to appropriate mental health or learning disability services
- Liaise with CPS and Probation Services or other agencies who may be able to assist

Monday–Friday 9am-5pm  
Contact us on

**07796288113**

# Developments

- Consistency across Cleveland and Durham
- Partnership working (Secondment)
- Flexible and responsive deployment of staffing
- Duty Phone system
- Reactive and Proactive screening in police custody
- Clearer pathways i.e. Learning disabilities
- Support to probation
- Links with TEWV prison services
- Links with TEWV community teams
- Links with other agencies (Addaction, Mind)
- Multi agency steering groups
- Service mapping events

## Mind: Court Support service

- Developed from appropriate adult work
- Started May 2011
- Links well with statutory agencies (co-located with CJLS)
- Supports individuals and increases engagement
- Picks up people who wouldn't meet threshold for many statutory services
- Referrals from all agencies, or self referral

# Mind: Court support service

## Court Support Volunteers can help by:

- meeting with the defendant prior to the court case to advise of the process and provide emotional support.
- encourage/motivate the defendant to attend the court hearing
- agree to meet the defendant outside the court
- help the defendant complete and understand paperwork
- liaise with court staff and other professionals such as liaison teams/probation/solicitors
- provide emotional support within the court room and answer questions if approached by the magistrate and if appropriate.
- Request a break if the defendant is getting distressed,
- help them to understand the outcome and any conditions attached to their disposal
- follow up with the defendant to help them to engage with appropriate services such as probation after their appearance in court
- develop a support plan to continue to assist the individual for up to 6 months, this will be reviewed regularly, detailing issues such as money, housing, mental health/learning disability, social activities, and health.

# The future



## Contact details:

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### **Mind: Cleveland Court Support service**

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